

Sharing Excess Privacy Policy

Effective date: November 15, 2024

This Privacy Policy outlines the types of personal information that is received and collected by Sharing Excess and how it is used. Protecting your private information is our priority.

1. What Personal Information Do We Collect?

At Sharing Excess, we collect Personally Identifiable Information (PII) from our users in several ways, including, but not limited to, when users visit our site, register on the site, fill out a form, and in connection with other activities, services, features, or resources we make available. Users may be asked for, as appropriate, name, email address, mailing address, and phone number.

2. How We Use Collected Information

Sharing Excess may collect and use users' personal information for the following purposes:

- To improve customer service: Information you provide helps us respond to your customer service requests more efficiently.
- To personalize user experience: We may use information to understand how our users as a group use the services and resources provided on our site.
- To send periodic emails: We may use the email address to send user information and updates pertaining to their order or request.

3. How We Protect Your Information

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information and data stored on our site.

Sensitive and private data exchange between the site and its users happens over an SSL secured communication channel and is encrypted and protected with digital signatures.

4. Web Browser Cookies

Sharing Excess does not use cookies for tracking purposes. You have the option to either accept or refuse cookies and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to use some portions of our Service.

5. Third-party Disclosure

We do not sell, trade, or rent users' Personally Identifiable Information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

6. California Online Privacy Protection Act Compliance

In accordance with CalOPPA, we agree to the following:

- Users can visit our site anonymously.

- Our Privacy Policy link includes the word 'Privacy' and can be easily found on the footer of our website.
- Users will be notified of any privacy policy changes on our Privacy Policy Page.
- Users are able to change their personal information by emailing us at contact@sharingexcess.com.

7. **Do Not Track Signals**

We honor Do Not Track signals and do not track, plant cookies, or use advertising when a Do Not Track browser mechanism is in place.

8. **Children’s Online Privacy Protection Act Compliance**

Our Service does not address anyone under the age of 13. We do not knowingly collect personal identifiable information from children under 13.

9. **Fair Information Practices**

In compliance with Fair Information Practices we will take the following responsive action, should a data breach occur:

- We will notify the users via in-site notification within 10 business days.

10. **CAN-SPAM Act**

We collect your email address in order to send information, respond to inquiries, and other requests or questions. To be in accordance with CAN-SPAM, we agree to the following:

- a. Not use false or misleading subjects or email addresses.
- b. Identify the message as an advertisement in some reasonable way.
- c. Include the physical address of our business headquarters.
- d. Monitor third-party email marketing services for compliance.
- e. Honor opt-out/unsubscribe requests quickly.

11. **SMS Privacy Policy**

By providing your mobile phone number, you agree to receive SMS text messages from Sharing Excess regarding updates and important notifications related to our services. Message frequency may vary based on your interactions with us. Standard message and data rates may apply, and you may opt out at any time by replying “STOP” to any message. We respect your privacy and will not share your phone number with third parties for marketing purposes without your consent.

11. **Contacting Us**

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at: contact@sharingexcess.com